

OUR PROMISE TO YOU

RESPECT

We will treat everyone equally no matter where they are from or who they are. We will make sure everyone feels included and welcome.

INFORM

We will give you information about your physical, emotional and online safety and what to do if you feel unsafe.

GIVE YOU A VOICE

We will make sure there are lots of ways for you to have a say and be involved.

HELP

We will listen and act on what you tell us. We will help you with your hopes and dreams as well as your worries and fears.

TRUST

You can trust that we will care about your needs and feelings and will support you. We will continue to get better at what we do.

SAFETY

We will make our place happy and comfortable for you.

